



CASE MANAGEMENT PROGRAM



2,201 CLIENTS
RECEIVED CASE
MANAGEMENT SERVICES



2,581 CLIENTS
SERVED WITH INFORMATION
AND REFERRAL OR PROVIDED
SHORT-TERM INTERVENTION

36,416 HOURS
OF CASE
MANAGEMENT



1,335 WEATHER CALLS



192 SHOPPING SQUAD RUNS

CLIENTS SERVED BY AGE

752 CLIENTS AGES 60 – 74
775 CLIENTS AGES 75 – 84
660 CLIENTS AGES 85+

CAREGIVER SERVICES



784 CAREGIVERS SERVED

140 SUPPORT GROUP SESSIONS

14 WORKSHOP ATTENDEES

6 MONTHLY SUPPORT GROUPS

5,336 HOURS OF RESPITE

73 SUPPORT GROUP ATTENDEES*

43 CLIENTS RECEIVED RESPITE*

* UNDUPLICATED COUNT

VOLUNTEER SERVICES



235 TOTAL VOLUNTEERS
87 NEW VOLUNTEERS ENGAGED
3,300 VOLUNTEER HOURS

85 FRIENDLY VISITOR VOLUNTEERS

48 NEW FRIENDLY VISITOR VOLUNTEERS

2,288 FRIENDLY VISITOR HOURS

51 NEW MATCHES

68 FY24 CORPORATE AND PARTNER VOLUNTEERS ENGAGED

PARK SLOPE CENTER FOR SUCCESSFUL AGING

390 CLIENTS SERVED

186 CLIENTS AGES 60 – 74

153 CLIENTS AGES 75 – 84

50 CLIENTS AGES 85+



11,830 MEALS SERVED

312 TOTAL CLIENTS REGISTERED

178 NEW CLIENTS REGISTERED

335 UNITS HEALTH MANAGEMENT

160 UNITS SENIOR CENTER EDUCATION



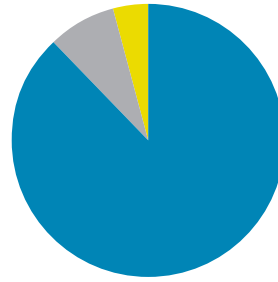
Sharing good food and great company at PSCSA



Balance classes prevent falls and keep older adults healthy!

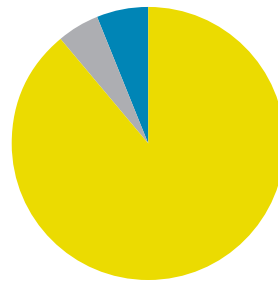
FINANCIAL SUMMARY

DERIVED FROM OUR AUDITED FINANCIAL STATEMENT
FROM JULY 1, 2023 THROUGH JUNE 30, 2024



OPERATING EXPENSES

PROGRAM SERVICES	\$4,616,849
MANAGEMENT & GENERAL	\$445,261
FUNDRAISING	\$195,931
TOTAL	\$5,258,041



OPERATING REVENUE

GOVERNMENT GRANTS	\$4,697,294
CONTRIBUTIONS & SPECIAL EVENTS	\$275,040
FOUNDATION AND CORPORATE GRANTS	\$314,814
TOTAL	\$5,287,148

CLIENT STORY

Ms. E is a client in the caregiver program. She has engaged with the program since May of this year. She is a 64-year-old woman who cares for her mother, age 84. She is also the kinship caregiver for her niece and nephew. She came to the program overwhelmed and was hoping we could help her get some relief from the stress of her caregiver roles. The program has been helping Ms. E by purchasing supplies that her mother requires. This summer, though, she expressed a need for help paying for summer camp for the children in her care. She thought if they could go to camp, she could have some respite from providing care and she also hoped it would also make their summer more fun. The Caregiver team discussed it internally and after approval from NYC Aging, the program paid for summer camp with the YMCA for the children. Ms. E was very grateful for the assistance.

INSTITUTIONAL DONORS

Heights and Hills operates many of our innovative programs thanks to the generous support of institutional donors:

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