



CASE MANAGEMENT PROGRAM



1,345 CLIENTS
RECEIVED CASE
MANAGEMENT SERVICES



2,294 CLIENTS
SERVED WITH INFORMATION
AND REFERRAL OR PROVIDED
SHORT-TERM INTERVENTION

25,027 HOURS
OF CASE
MANAGEMENT



657 WEATHER CALLS



112 SHOPPING SQUAD RUNS

CLIENTS SERVED BY AGE

471 CLIENTS AGES 60 – 74
474 CLIENTS AGES 75 – 84
350 CLIENTS AGES 85+

CAREGIVER SERVICES



716 CAREGIVERS SERVED

18 CAREGIVERS GIVEN TRAINING

43 SUPPORT GROUP SESSIONS **30 WORKSHOP ATTENDEES**
7 MONTHLY SUPPORT GROUPS **4,617 HOURS OF RESPITE**
57 SUPPORT GROUP ATTENDEES* **55 CLIENTS RECEIVED RESPITE***

* UNDUPLICATED COUNT

VOLUNTEER SERVICES



198 TOTAL VOLUNTEERS

103 NEW VOLUNTEERS ENGAGED
4,726 VOLUNTEER HOURS

98 FRIENDLY VISITOR VOLUNTEERS

3,579 FRIENDLY VISITOR HOURS

61 NEW MATCHES



54 THANKSGIVING VOLUNTEERS

12 FY25 CORPORATE AND PARTNER VOLUNTEERS ENGAGED

PARK SLOPE CENTER FOR SUCCESSFUL AGING

390 CLIENTS SERVED

153 CLIENTS AGES 60 – 74
157 CLIENTS AGES 75 – 84
62 CLIENTS AGES 85+



12,069 MEALS SERVED

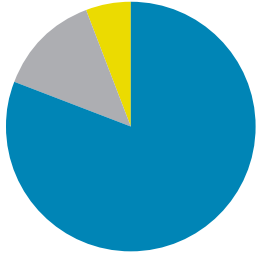
313 TOTAL CLIENTS REGISTERED

166 NEW CLIENTS REGISTERED

FINANCIAL SUMMARY

DERIVED FROM OUR AUDITED FINANCIAL STATEMENT FROM JULY 1, 2024 THROUGH JUNE 30, 2025

OPERATING EXPENSES



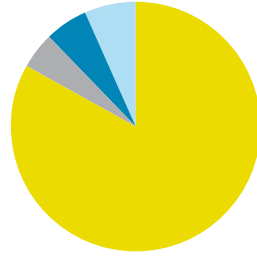
- **PROGRAM SERVICES**
\$4,027,006

- **MANAGEMENT & GENERAL**
\$666,238

- **FUNDRAISING**
\$283,523

\$4,976,767 TOTAL

OPERATING REVENUE



- **GOVERNMENT GRANTS**
\$3,939,911

- **CONTRIBUTIONS & SPECIAL EVENTS**
\$217,8880

- **FOUNDATION AND CORPORATE GRANTS**
\$268,443

- **IN-KIND CONTRIBUTION**
\$304,355

\$4,730,597 TOTAL



Above: Sharing meals, sharing moments.



Left: Bringing the groove back—Soul Train style!

INSTITUTIONAL DONORS

Heights and Hills operates many of our innovative programs thanks to the generous support of institutional donors:

- | | |
|----------------------------|-----------------------------------|
| Amazin' Mets Foundation | McKinsey & Company |
| Bank of America | MSCI, Inc. |
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| Dancewave | Northfield Bank |
| deKay Foundation | Plymouth Church |
| DeLaCour Family Foundation | White Cedar Fund |
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| Give Lively Foundation | |

CLIENT STORY

Louise Williams recently passed away at the age of 103, leaving behind a legacy of resilience and grace. She received Heights and Hills case management services and was a cherished participant in the Friendly Visiting (FV) program.

Ms. Williams led a truly remarkable life. Growing up in the South, she endured the harsh realities of Jim Crow and segregation and actively fought for civil rights. As an African American woman, she didn't accept the status quo and made her own path to support herself and her family. She worked in a factory, then at Fisher Electronics, where she specialized in wiring and soldering. Later,

she served as a health aide, supporting youth in residences operated by the City of New York.

Throughout her life, she remained deeply engaged in both religious and political communities. Her later years were guided by her favorite saying: "Age is a state of mind. If you don't mind, it don't matter!"

As part of the FV program, Ms. Williams had two dedicated friendly visitors. She treasured their conversations and looked forward to each visit. Her family credits the volunteers and the FV program with not only extending her life but enriching it with joy and connection.